

## HIDDEN THINGS THAT COULD BE DRAGGING DOWN YOUR WEBSITE PERFORMANCE

Peter Troast, Founder & CEO Energy Circle Webinar Series October 29, 2020

## **Upcoming and Recent Webinars**

Wednesday, 9/30, 5PM eastern

With Kevin Brenner: Insulation and Ventilation Demand This Fall—Priorities at Odds in the COVID-19 Era?

Wednesday, 10/7, 5PM eastern-

### **Engagement: How to Win at Giving Google What it Wants**

Wednesday, 10/21, 5PM eastern

#### **Marketing Strategies for Winning Whole House Ventilation Jobs**

Wednesday, 10/29, 5PM eastern

Hidden Things That Could Be Dragging Down Your Website Performance

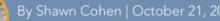
Wednesday, 11/4, 5PM eastern

The Road Ahead for Home Performance and Better Buildings—Panel





### Oct. 2020 Update: What's New with Google Local Services Ads? (A Lot.)



Google's Local Service Ads allow businesses, like HVAC and better building contractors, to run prominently displayed ads, geo-targeted at their service area, and pay for leads directly. As Google expands the LSA product, adding features like bidding options (yes, you read that correctly! Bidding has come to LSA's), and new service categories, we've got the latest on what's new with LSAs and how best to leverage them.

#### A Little Local Service Ads History

Google launched Local Service Ads (LSAs) in 2015 with fixed per lead pricing (set by Google) and limited eligibility to certain geographies and service categories. Over the next few years, they slowly and quietly tested the product in specific markets, and by 2018, had begun a more comprehensive rollout—expanding availability to include nearly fifty service verticals, and widespread geographical availability across the country and beyond. Of course, at Energy Circle we've been keeping a close eye on LSAs since the comprehensive roll out began, and tracking their impact on other digital marketing tactics and channels—including SEO and Local SEO, as well as traditional PPC through Google Ads.

In April 2019, we published an update to our original LSA overview which included details about what had changed since the broader rollout began, and what had remained the same. We also shared our analysis and recommendations about how marketers in the home performance, solar, and HVAC industries could best leverage LSAs and incorporate the new ad product into their greater digital marketing mix.

LSAs are still a prominent and influential feature in SERP, and as Google continues to expand the product, it's important for marketers to understand the capabilities and the implications of running Local Service Ads. Today, we'll outline some of those most recent changes, and update our recommendations and predictions around how best to incorporate LSAs into your marketing strategy.



Blog About Careers | 207.747.3135

### Our Search for ACH: Determining Infiltration with a Blower Door Test



By Jake VP | October 7, 2020

Whether you've followed parts one, two, and three of our ventilation series, or attended our recent webinar where Energy Circle CEO Peter Troast got into the specifics about the ventilation equipment that Kevin Brenner utilizes for his New York-based home performance business, Healthy Home Energy & Consulting, there is a lot of information to absorb. But we still wanted to know more about our workspace as we look toward a new normal, and a future where we can work in our own office again.

In our three-part series on ventilation, we started on a journey to find our total air changes per hour (ACH), which is an accumulation of our **active ventilation + natural + infiltration + filtration**. So far, our ventilation stat lines are as follows:

Ventilation: .3 ACH from our mechanical ventilation

Natural: 0 (In our everyday office habits, we keep all windows closed)

Infiltration: ?

Filtration: 1.56 (more on this later)

The only way to find the missing puzzle piece, our infiltration from air leakage, was to schedule a blower door test. We contacted a local, independent energy auditor and rater here in Maine, Bill Winkel, and scheduled a blower door test for our office.





Blog About Careers | 207.747.3564

### Marketing Strategies for Winning Whole House Ventilation Jobs



By Shawn Cohen | October 28, 2020

Let's preface this article by acknowledging that we, at Energy Circle, might be just a little bit fixated on the topic of ventilation these days... but in our defense, we're not the only ones! Sure, those of us in the home performance, HVAC, and building science industries have long understood the importance of ventilation, but ever since the COVID-19 pandemic has placed our indoor environments and the air we breathe under a literal microscope, ventilation and indoor air quality have been thrust into the mainstream spotlight—and everyone, from The Atlantic and USA Today to average homeowners, is taking notice.

Over the last few months, we've even been taking an in-depth look at the HVAC/HRV system installed in Energy Circle's Portland office, and considering the impact it has on the air quality in our working environment. And last month, we talked about the top **3 most significant ways** that the Coronavirus crisis has changed the HVAC, home performance, and solar industries, along with recommendations for how to pivot digital marketing strategies to align with those changes. One of those major changes was—you guessed it—the dramatic increase in awareness around the important role that ventilation plays in indoor air quality among the general public.

In case you missed it, here's what we had to say back in September about the impact COVID-19 has had on awareness around ventilation, and our recommendations for how best to shift your digital marketing strategy to leverage this trend and win more ventilation oriented home performance or HVAC projects.

#### Stay-At-Home Orders Shine a Light on IAQ & Ventilation

#### The Impact:

As guidance from health and safety authorities on the Coronavirus shifted its focus from surface transmission to airborne spread, we saw significant spikes on the digital marketing side in organic search interest around air purifiers. HVAC filters, indeer air quality, and finally a ventilation. This was probably not surprising to the

## What We'll Discuss

## The Increasingly Nuanced, but Critical, Ways Google Assesses Website Trust & Authority



## **Metrics to Be Watching Carefully**

Security (+ Hacking Issues) Speed and Other Web Vitals Accessibility Responsive Design & Mobile Links to (Votes for) Your Website Unique Content Issues





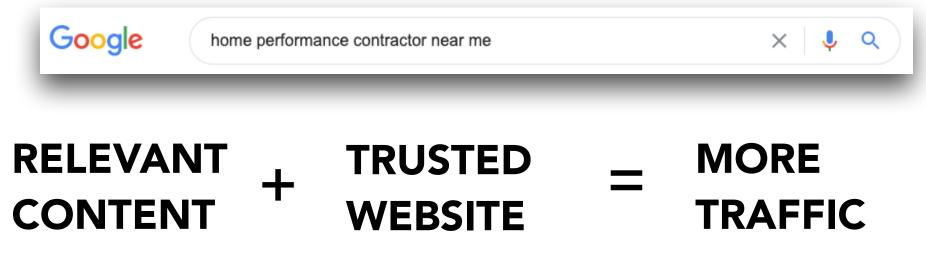
Google's new name for what every high-quality page needs: E-A-T.

A High Level of Expertise, Authoritativeness, Trustworthiness



Google's Search Quality Guidelines, Section 4.1

# The Basic Formula for Website Success

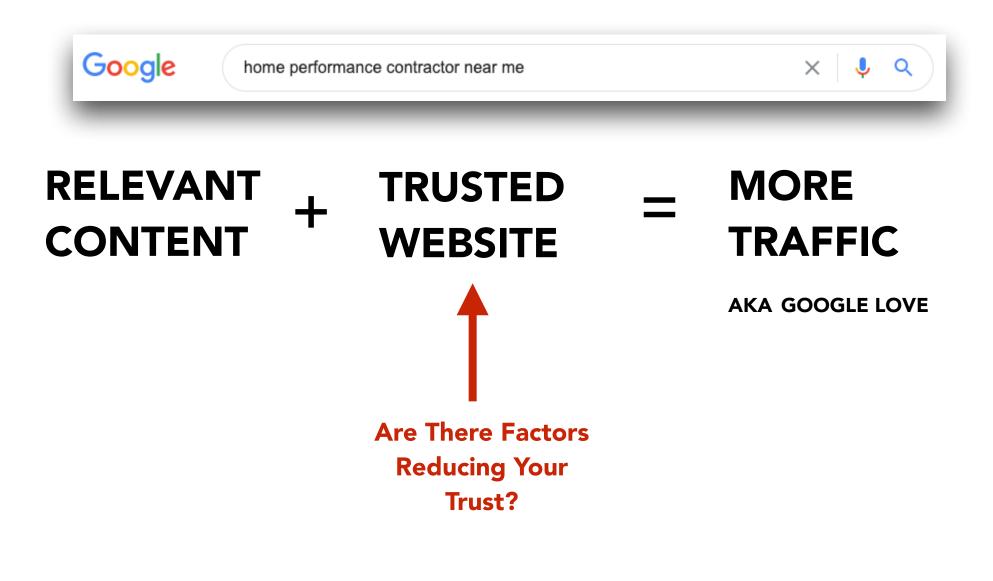






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# The Basic Formula for Website Success



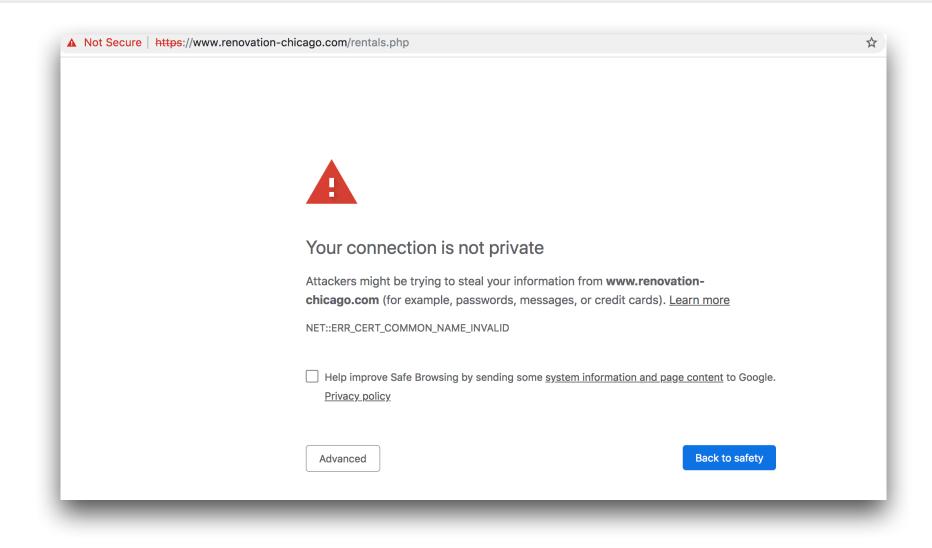


# Search "site:www.yoursite.com"

Google	site:completehomeevaluations.com	ŶQ
	Web Images News Shopping Maps More - Search tools	
	About 155 results (0.32 seconds) Try Google Webmaster Tools www.google.com/webmasters/ Do you own completehomeevaluations.com? Get indexing and ranking data from Google.	
	<ul> <li>Home Energy Audits   Home Inspections   Mold Inspections completehomeevaluations.com/ ▼</li> <li>Complete Home Evaluation Services, owned by Dewitt Kimball, offers home inspections, mold inspections, energy audits and efficiency design consultation. You've visited this page 3 times. Last visit: 3/6/14</li> <li>Inspection Services   Complete Home Evaluation Services completehomeevaluations.com/services ▼</li> </ul>	
	Complete Home Evaluation Services provides professional, cost-effective home energy audits, inspections and consulting services to Maine homeowners,  Learn - Complete Home Evaluation Services completehomeevaluations.com/learn - Learn more about home energy audits, infrared diagnostic testing, home performance, the economics of energy efficiency vs. renewables, and other essential	
	Consulting - Complete Home Evaluation Services completehomeevaluations.com/consulting Complete Home Evaluation Services offers energy, inspection and green building consulting for builders, architects, homeowners & more.	
	Formaldehyde Testing - Complete Home Evaluation Services completehomeevaluations.com/formaldehyde-testing Complete Home Evaluation Services (CHES) offers formaldehyde testing & air quality services for residential & commercial buildings in the Maine.	



# **Unsecure Hosting (No SSL Certificate)**





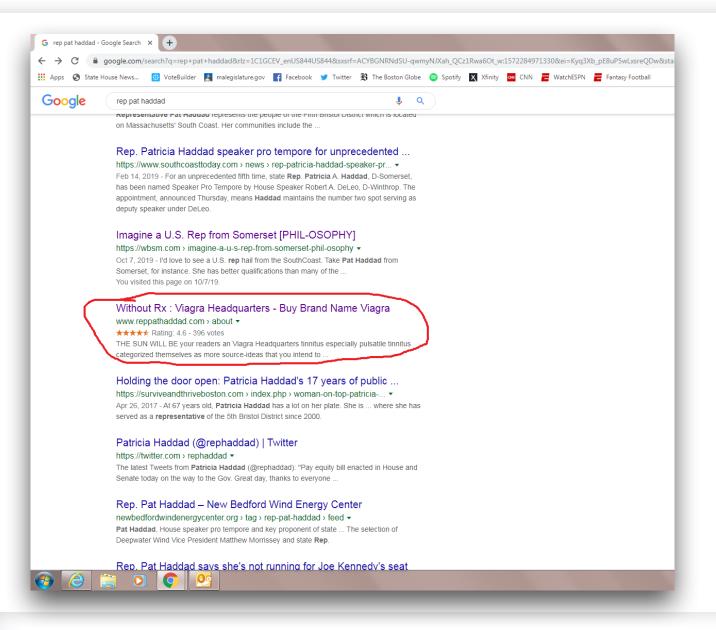
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## **WEB VITALS** (*PAGE SPEED*)

Desktop Mobile

 Deed Insights HOME DOCS			
	7	1	
ht			
<b>—</b> 0-49	<del>-</del> 50-8	89 <b>-</b> 90-100 (j	
Field Data — The Chrome User Experience this page.	e Report does	s not have sufficient real-world speed data fo	r
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## Malicious Code Inserted by Hack





# Is Your Hosting Environment Sub-Par?

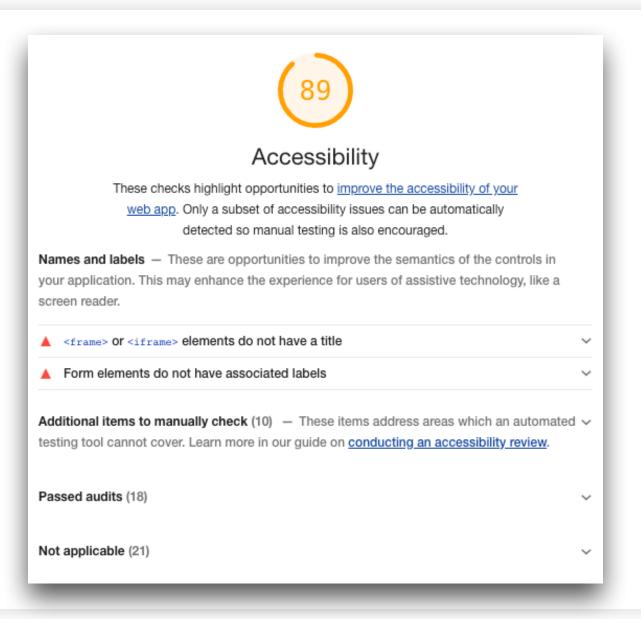
# SECURITY SPEED VULNERABILITY

PANTHEON®		
Run Your		
Sites on the		
Fastest		
Hosting	DRUPAL HOSTING - RESPONSE TIME IN SECONDS	
Platform on	PANTHEON .05	
Platform on	ACQUIA .18	8.3
the Planet		0.3
	PANTHEON .26	
Unrivaled speed, uptime,	WP ENGINE	.42
and scalability make	GODADDY	.43
Pantheon's high	(SHORTER IS BETTER).	
performance platform		
the best place for <u>Drupal</u>		
and <u>WordPress hosting</u> .		



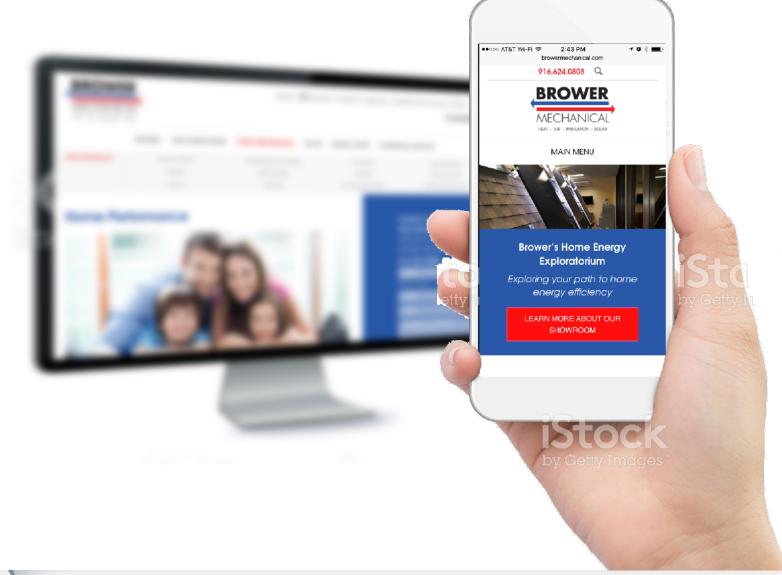
# Accessibility

Computer accessibility refers to the accessibility of a computer system to all people, regardless of disability type or severity of impairment. Wikipedia





# Mobile-Friendly & Responsive





# **Moz Domain Authority**



### Authority

DOMAIN AUTHORITY (1)	PAGE AUTHORITY (1)
56 /100	<b>60</b> /100

- An approximation of your website's quality in the eyes of Google
- 40 Factors
  - Popularity (links)
  - Size (# Pages)
  - Age
  - Freshness (recency)
- Proven by correlation



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### Linking Domains

Gauge how authoritative a site is based on the quantity, quality, and diversity of unique linking domains.

• Track in a Campaign

root domain ▼ www.energycircle.com

Analyze

19,998 of 20,000 queries available until 11/14

Domain Authority <sup>i</sup>		Page Authority <sup>i</sup>	Linking Domain	king Domains <sup>i</sup>		Inbound Links <sup>i</sup>	
C	42	<b>)</b> 49	2.4k		Total Followed	51k 45.8k	
	Root Domain		DA i v	Linking Domains <sup>i</sup>	Spam Score ⊗ i	Top Links	
	scientificamerican.com 🖾		92	246,595	3%	•	
	venturebeat.com 🕑		92	178,956	1%	•	
	ow.ly 🖾		91	269,808		╺	
	cocolog-nifty.com 🗳		91	182,498	1%	•	
	fool.com 🖾		91	133,776	1%	•	
	drupal.org 🖸		91	152,793		•	
	startribune.com 🗳		91	151,068	1%	∍	
	sap.com 🖾		91	109,341	1%	•	
	constantcontact.com 🗳		90	341,586	1%	⊡	
	duke.edu 🕑		89	179,499	1%	╺	
	diigo.com 🖾		89	221,328	2%	•	
	boingboing.net 🗳		89	161,143	1%	•	

# Is Your Website Stale?

ogle	site:www.energycircle.com				
	Web Images	Maps Shopping More - Search tools			
	Any time - All	results - Thornton, CO -			
~	Any time	Ister Tools			
	Past hour	asters/ gycircle.com? Get indexing and ranking data from Google.			
	Past 24 hours				
	Past week	gy saving products, expert advice and how-to			
	Past month	education resource and store. Energy saving electricity ights & bulbs, programmable thermostats.			
	Past year	Cutler and 2 other people +1'd this			

Your resource for home energy efficiency tips: saving money & energy by making your home greener and more comfortable with energy efficient improvements.



## Do You Have Duplicate Content?

Improving your home's energy efficiency can have an added benefit that's eq  $~\psi$ 

Web Images Maps Shopping More - Search tools

About 1,990 results (0.40 seconds)

"indoor" (and any subsequent words) was ignored because we limit queries to 32 words.

#### Indoor Air Quality and Energy Efficiency. | /indoor-air-guality-and-energy-efficiency -

Improving your home's energy efficiency can have an added benefit that's equally compelling: improving your home's indoor air quality as well. A comprehensive home energy audit with a qualified home energy auditor will include an analysis of your home's indoor air quality and ventilation rates, including specific tests to ...

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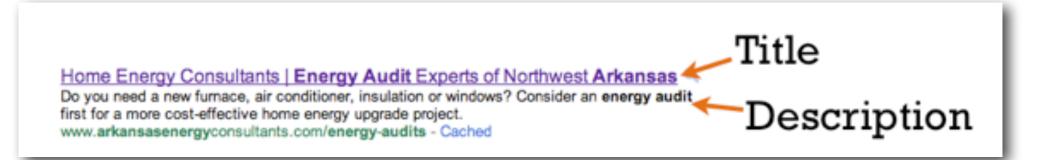
Google

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Q

# On Site SEO (Meta Data)

### **Page Titles & Descriptions**







# **QUESTIONS?**

Peter Troast peter@energycircle.com