

# CAPTURING LIGHTNING IN A BOTTLE: HOW TO TARGET ELECTRIFICATION CUSTOMERS

Peter Troast, Founder & CEO

Energy Circle Webinar Series

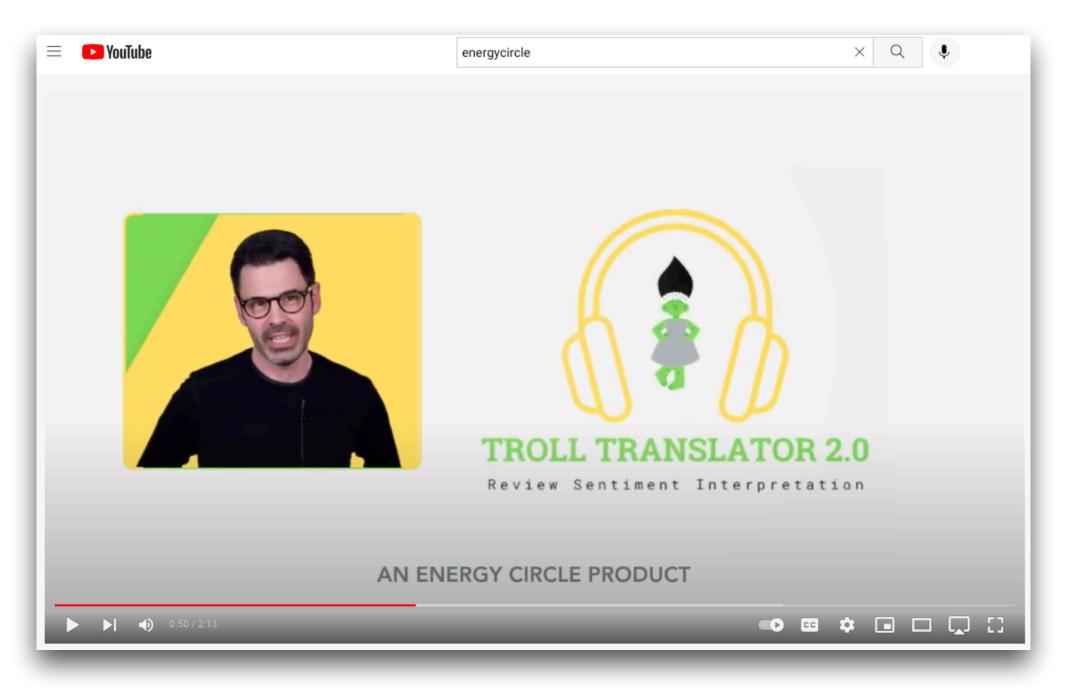
April 6, 2022

#### See You in Nashville?





#### 4-1-2022



#### **Recent & Upcoming Webinars**

March 16 Why Do Some Blogs Catch Fire? Common Threads of Popular, Readable Content

March 30 — The Recruiting Challenge: Why Your Brand Matters

**April 6** — Capturing Lightning in a Bottle: How to Target Electrification Customers

April 20 — Local Service Ads: Overhyped or a "Google Guaranteed" Success? With Special Guest Paid Search Manager Cassandra Hutcheson

May 4 — Preparing for a Summer Like No Other



#### **Greetings from the All Electric EC Office!**







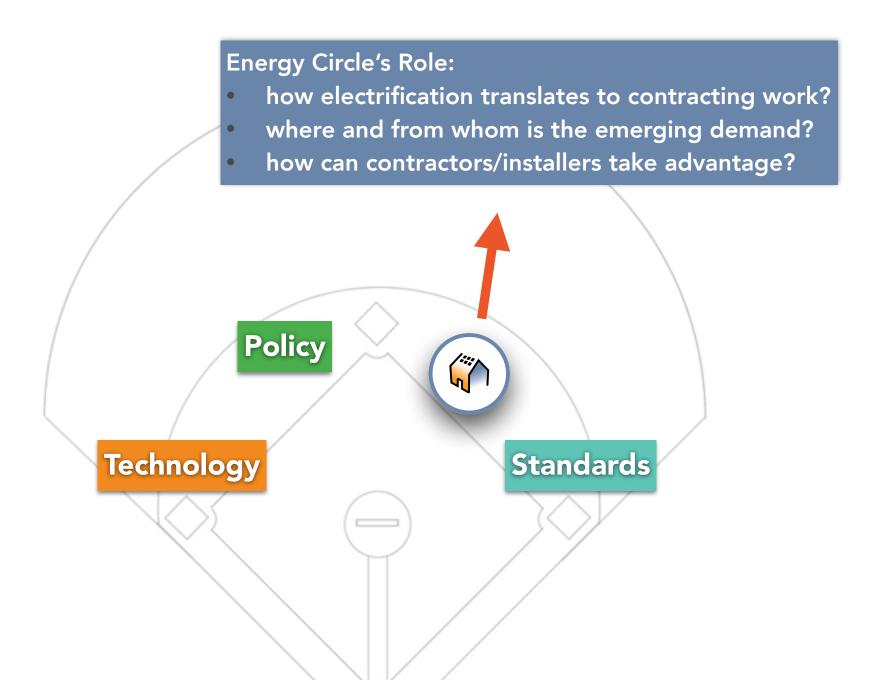
#### What We'll Discuss

- 1 CURRENT STATE OF THE ELECTRIFICATION MARKET
- 2 IDENTIFYING AND TARGETING ELECTRIFICATION BUYERS
- WHERE ELECTRIFICATION MARKETING IS WORKING NOW

Who's Buying Electrification Retrofits Based on Personal Values?



#### **Playing Our Position**



#### Retrofitting to Electric = Good Jobs/Results

- Gas/Oil Heating —> Heat Pumps
- Gas/Oil Water —> Heat Pump Water Heaters
- Solar
- EV Car Charging
- Storage
- Appliances





## CURRENT STATE OF THE HOME ELECTRIFICATION MOVEMENT



#### The key to tackling climate change: electrify everything

By David Roberts | @drvox | david@vox.com | Updated Oct 27, 2017, 8:48am EDT



Vox



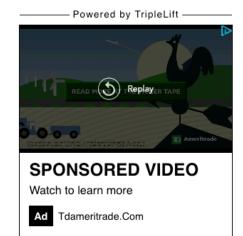




(Shutterstock)

Tackling climate change is a complicated undertaking, to say the least. But here's a good rule of thumb for how to get started:

Electrify everything.



#### **MOST READ**



The rise of fear-based social media like Nextdoor, Citizen, and now Amazon's Neighbors

#### Opinion

#### Your Gas Stove Is Bad for You and the Planet

To help solve the climate crisis, we need to electrify everything.

#### By Justin Gillis and Bruce Nilles

Mr. Gillis is a former New York Times environmental reporter and a contributing opinion writer. Mr. Nilles is a managing director at Rocky Mountain Institute.

May 1, 2019

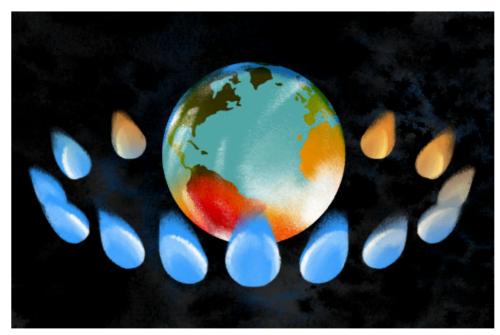












Angie Wang

OAKLAND, Calif. — We have some good news that sounds like bad news: Your gas stove has to go.







#### Strategy #4: Support Market Development for Key Electrification Pathways

State and local government should more aggressively develop and expand key strategic electrification markets in conjunction with state utility regulators, environmental quality regulators, key market actors, and other states across the region. Accelerated market adoption will only be achieved if key market barriers are adequately addressed through policy, program, and collaboration. Efforts that align strategies across state lines leverage greater market relevancy. Three technologies will likely form the backbone of most program and policy efforts to transform markets in the region. These technologies are:

- 1. Electric vehicles (EVs);
- Advanced heat pumps including cold climate air-source heat pumps (ccASHP), variable refrigerant flow heat pumps (VRF), and ground source heat pumps (GSHP);
- 3. Heat pump water heaters (HPWH).

These technologies require focused efforts now to either "jump start" or rapidly expand the market beyond the earliest adopters.



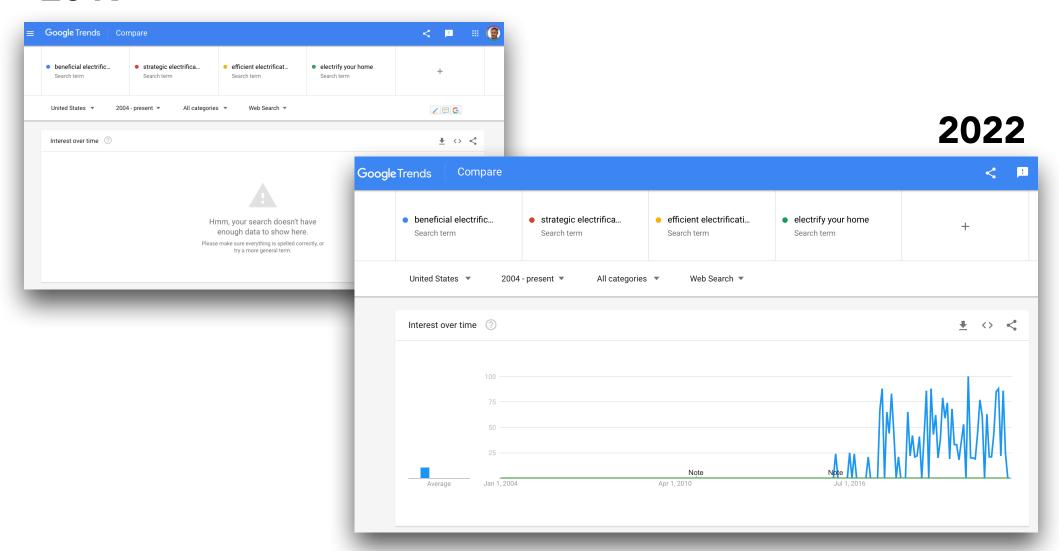
#### **Wonk Talk**

- Beneficial Electrification
- Strategic Electrification
- Efficient Electrification
- De-Carbonization
- Home Electrification
- Electrify Everything

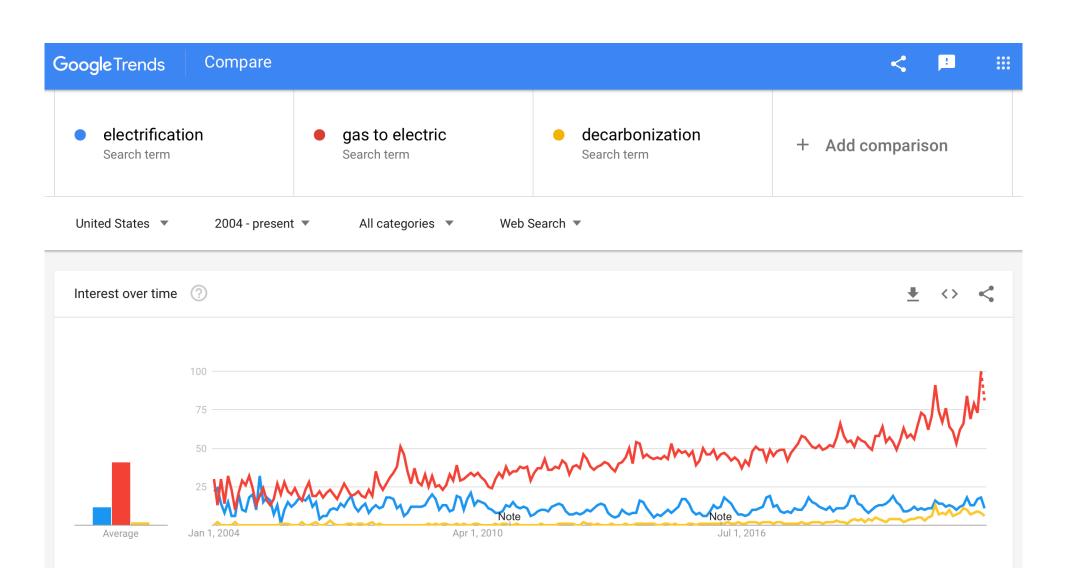


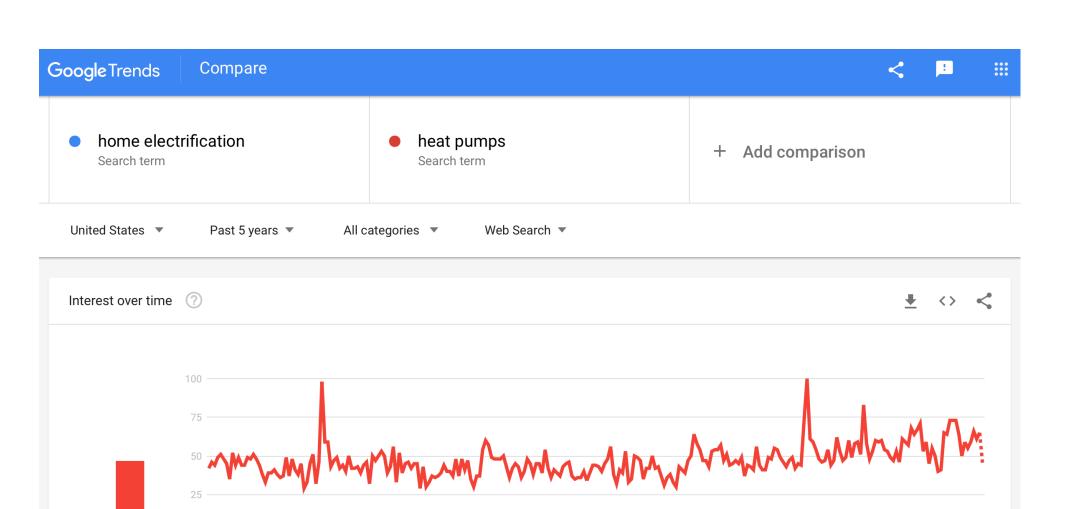
#### **Even Google Says...Hmm**

#### 2019







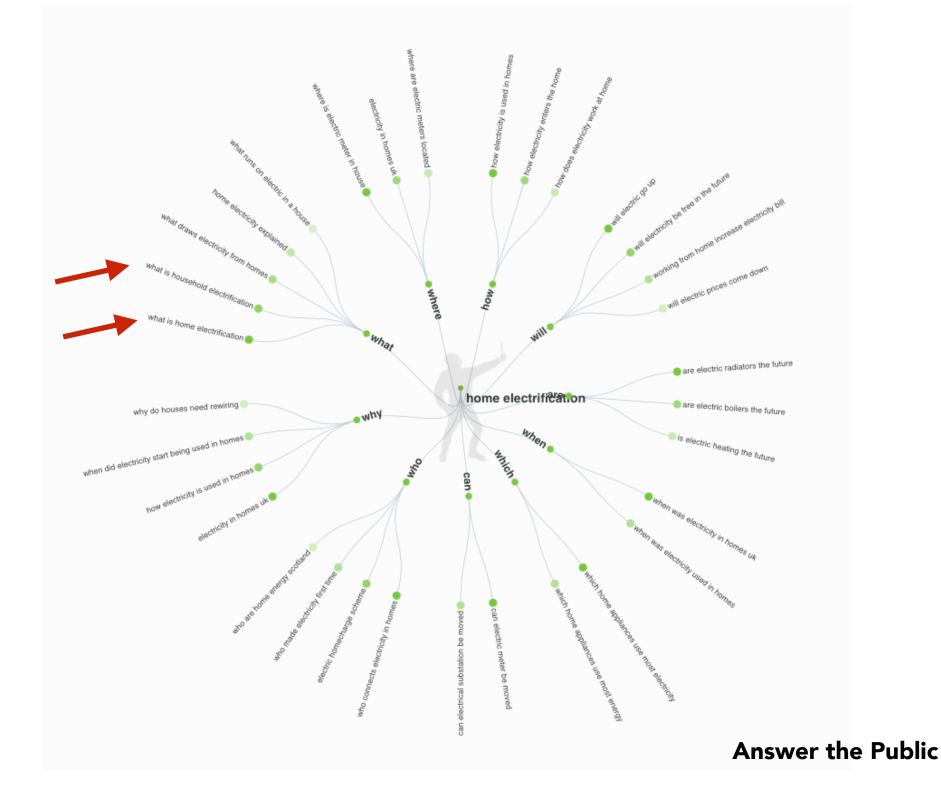


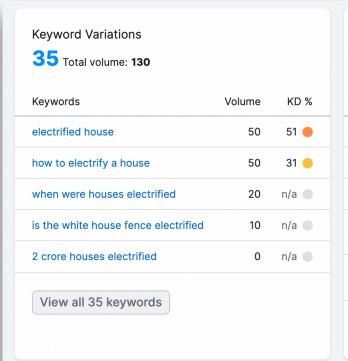
Sep 20, 2020

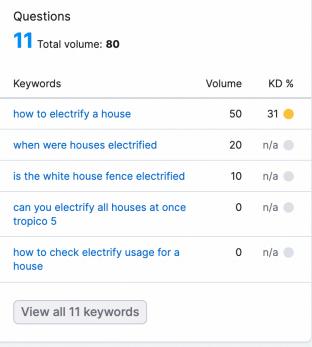
Dec 30, 2018

Apr 9, 2017

Average

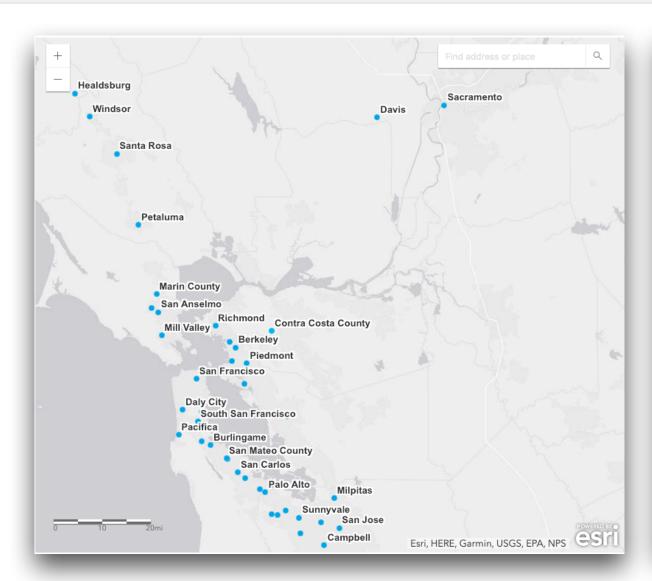






Related Keywords  113 Total volume: 29.7K		
Keywords	Volume	KD %
home electrification	70	37 🛑
how to electrify a house	50	31 🛑
electrify my home	70	43 🛑
electrify home	210	39 🛑
electrify now	50	35 🛑
View all 113 keywords		

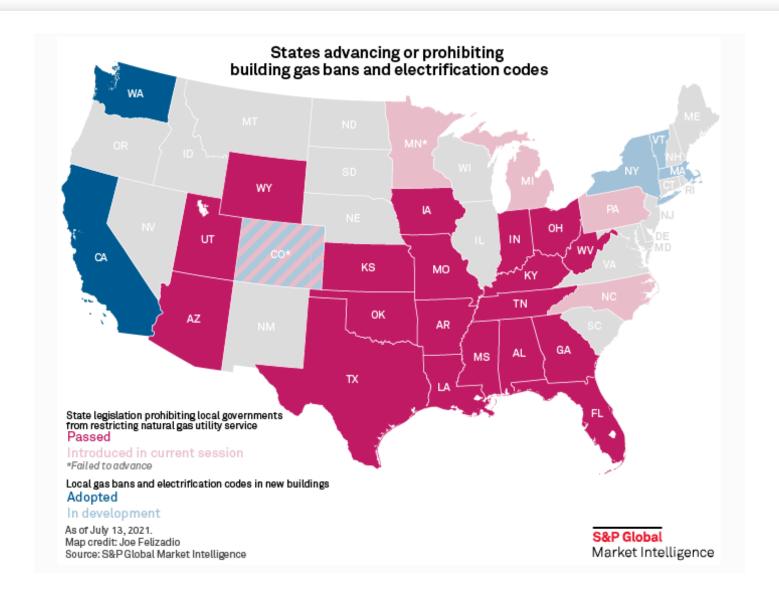
#### Some Cities are Banning New Gas Hookups







#### Gas Bans, Bans on Gas Bans, Electrification







## IDENTIFYING AND TARGETING ELECTRIFICATION BUYERS

#### **Bottom Line: A Unique Type of Homeowner**





#### The Best Target Audiences

#### Homeowners with Solar

—Electric on their roof & minds

#### **Homeowners Getting Solar (Bundled)**

#### **Electric Car Owners/Buyers**

#### **Climate Change Motivated**

- —Easily targeted
- —Left leaning, highly educated (aka college towns)

#### Younger, New Homeowners



#### **Super Simplified**

# Very Green Highly Educated



#### **Facebook Interest Targeting**

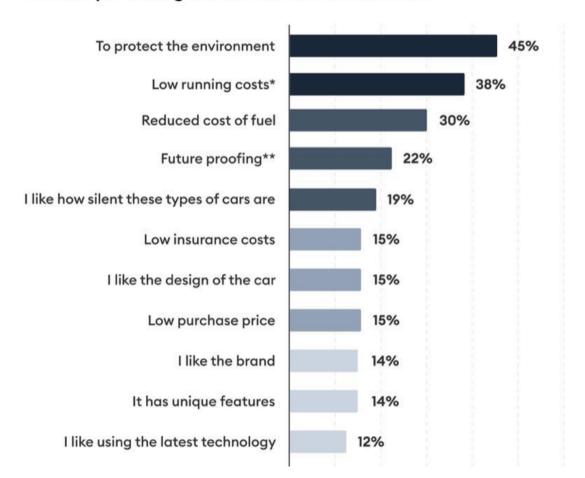
#### People who match:

Interests: Tesla Powerwall, Efficient energy use, Mitsubishi Electric, Sustainable transport, Alternative energy, Electric car, Electric vehicle, Zero-energy building, Sustainable architecture, Green home, HGTV, Home improvement, Renewable energy, Tesla Motors, Solar panel, Green building, Sustainable energy, Solar energy or Heat pump



#### **Electric Car/Environment Connection Strong**

"Which, if any, of the following reasons describe why you would consider purchasing a new or used electric vehicle?"



YouGov for Forbes 33,113 licensed drivers September 2021





## WHERE ELECTRIFICATION MARKETING IS WORKING NOW

#### Where We're Seeing Traction Today

#### Locations with Aggressive Electrification Incentives

—Sacramento Municipal (SMUD)

#### Aggressive Heat Pump & HPWH Locations/ Programs

- —New England states
- —Northwest
- —Oil & Propane locations

#### **Gas Disasters**

—Lawrence/Andover, MA

#### Very Select Climate Change-oriented Locations



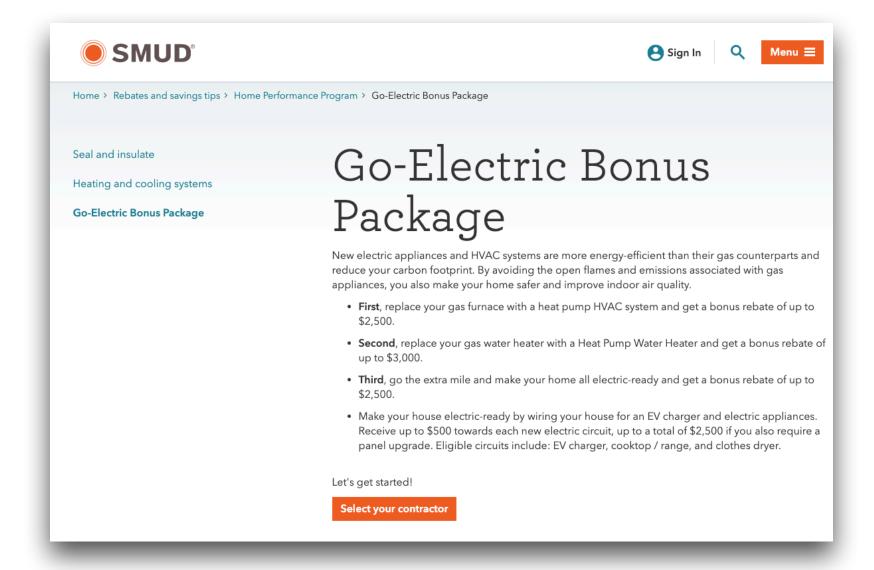
#### Where's the Demand Volume?

#### **Right Now:**

### **HEAT PUMPS**

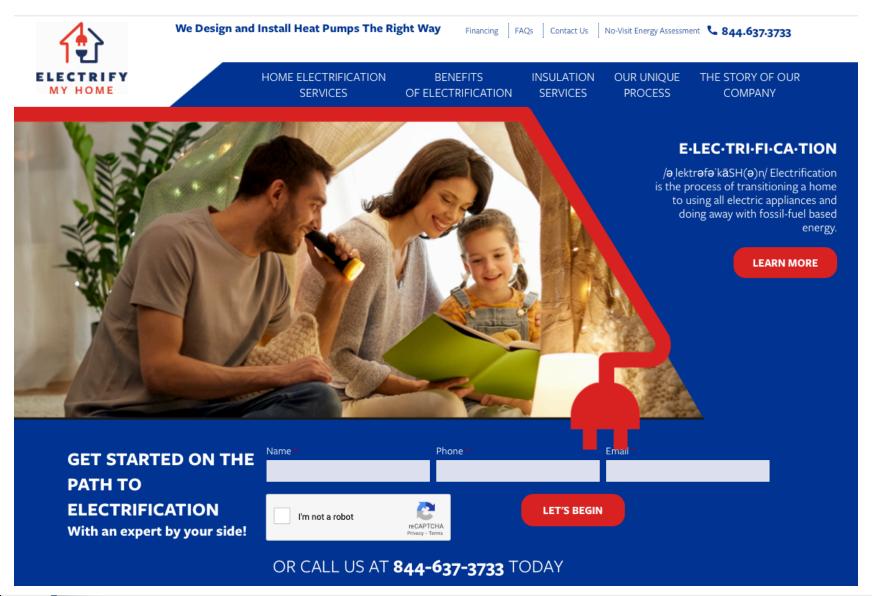


#### **Utilities/States with Strong Programs**





#### **Strong Market + Bold Branding = Success**



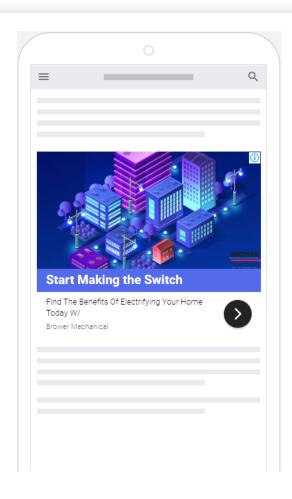


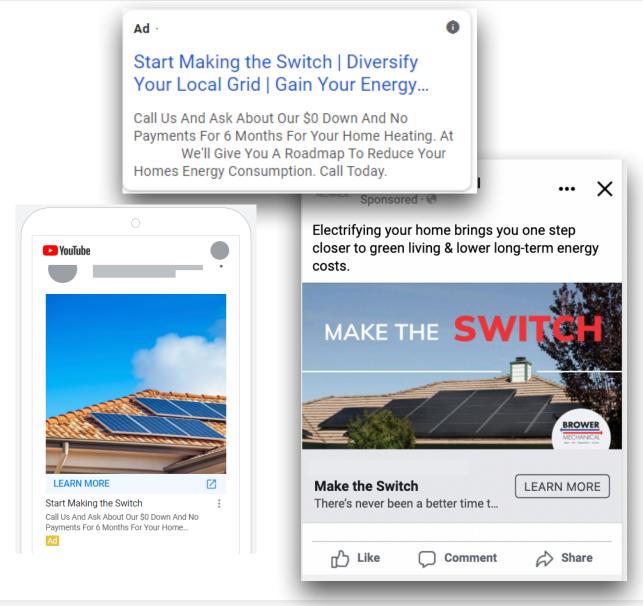
#### **Multivariate Testing Results**

Asset	Asset type	Status	Performance $\psi$
Start Making the Switch	Headline	Approved	Best
Curious About Home Electrification? We Can Help At Any Budget. Start Making The Change Now	Long headline	Approved	Best
Ready To Explore Going Green At Home And Benefit From The Ensuing Energy Savings?	Long headline	Approved	Best
Call Us And Ask About Our \$0 Down And No Payments For 6 Months For Your Home Heating.	Description	Approved	Best
Diversify Your Local Grid	Headline	Approved	Best
There's Never Been A Better Time To Electrify Your Home. Call The Pros At Today.	Long headline	Approved	Good
Electrifying Your Home Is One Step Closer To Green Living & Lower Long-Term Energy Costs.	Long headline	Approved	Good
Reduce Your Energy Costs	Headline	Approved	Low
Find The Benefits Of Electrifying Your Home Today W/	Description	Approved	Low
At We'll Give You A Roadmap To Reduce Your Homes Energy Consumption. Call Today.	Description	Approved	Low
Solar Panels, Solar Batteries, Whole Home Generators & Mini Splits- It All.	Description	Approved	Low



#### **Fully Integrated Campaign That's Working**









### THANK YOU! QUESTIONS?

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