

THE STATE OF LOCAL SEARCH IN 2025. GOOGLE BUSINESS PROFILES, LOCAL SERVICES ADS

Peter Troast, Founder & CEO
Energy Circle Webinar Series

October 1, 2025

What We'll Discuss

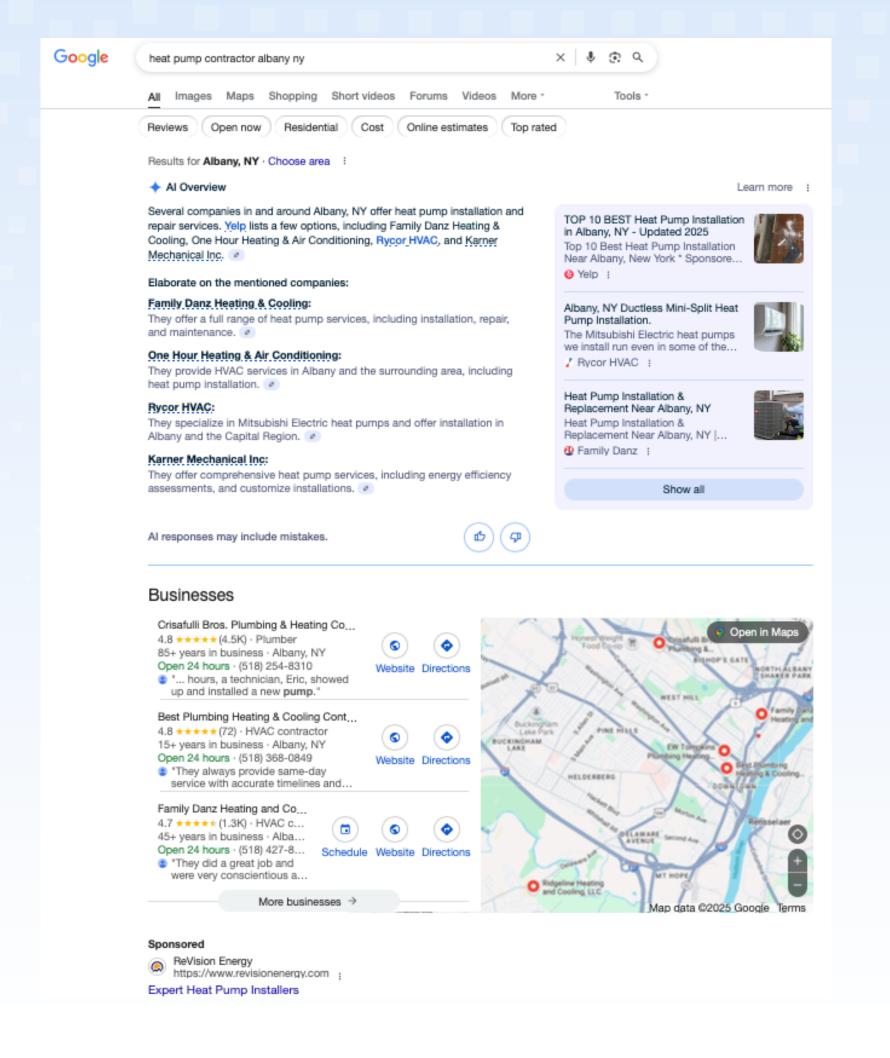
- 1 Big Picture: The Zero Click World We're In—Al Overviews & Google Business Profiles
- 2 What's It All Mean for How Homeowners Find High Performance Contractors
- The Latest Changes in Google Business Profiles and Local Services Ads
- 4 What's It All Mean for Websites?



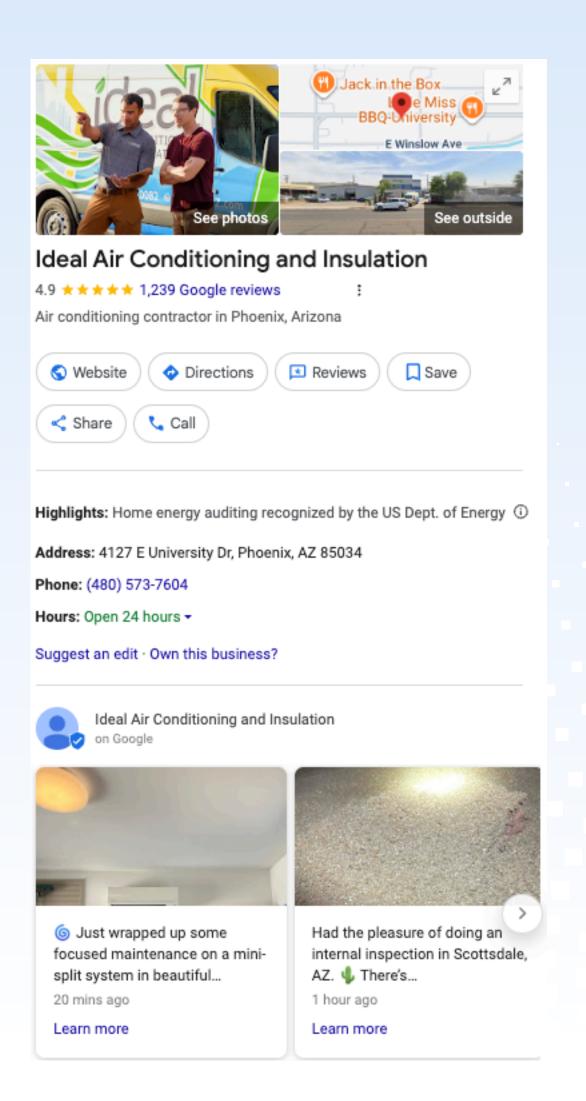
BRAVE, NEW ZERO CLICK WORLD



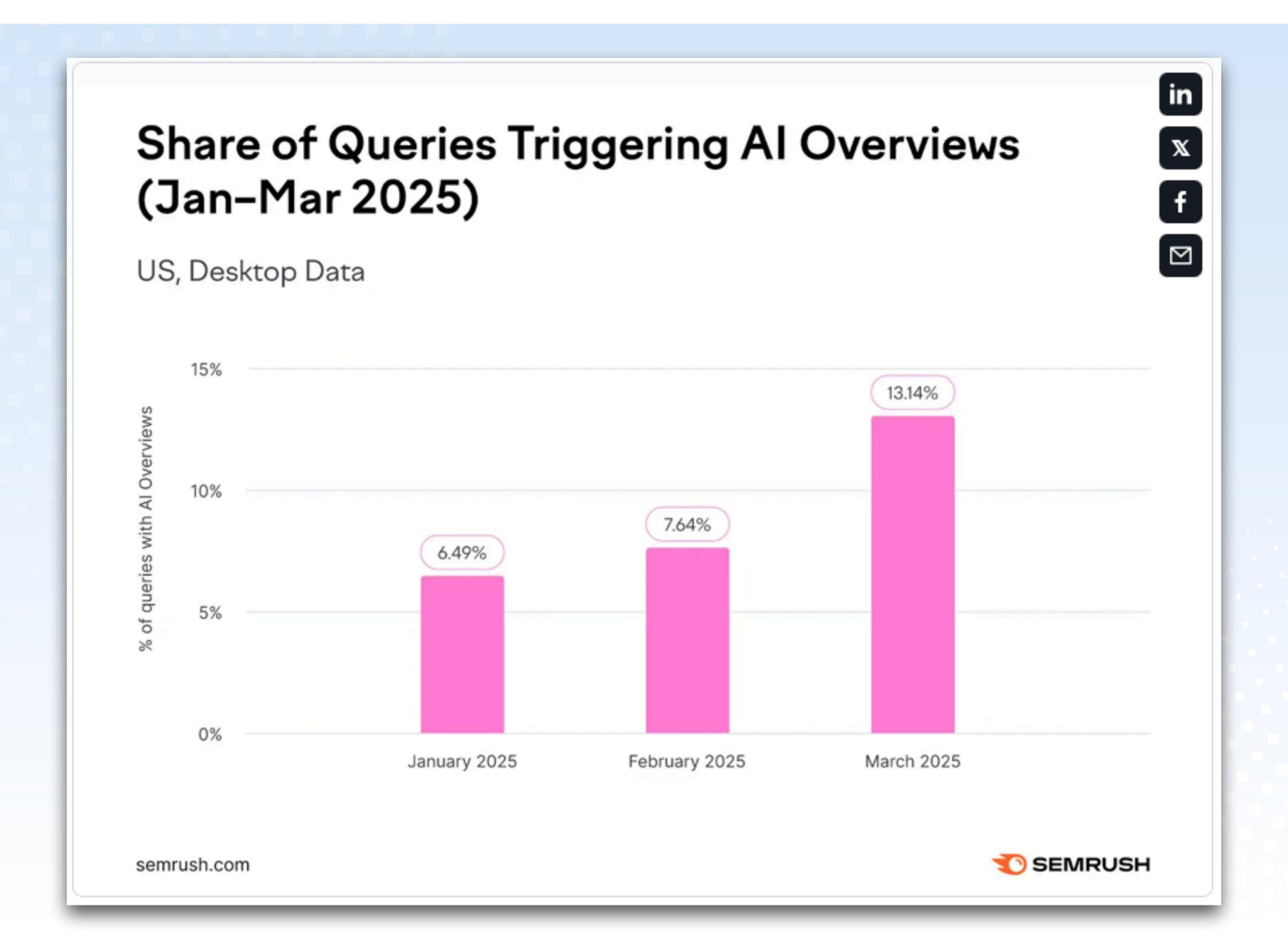
Al Overviews Al Mode



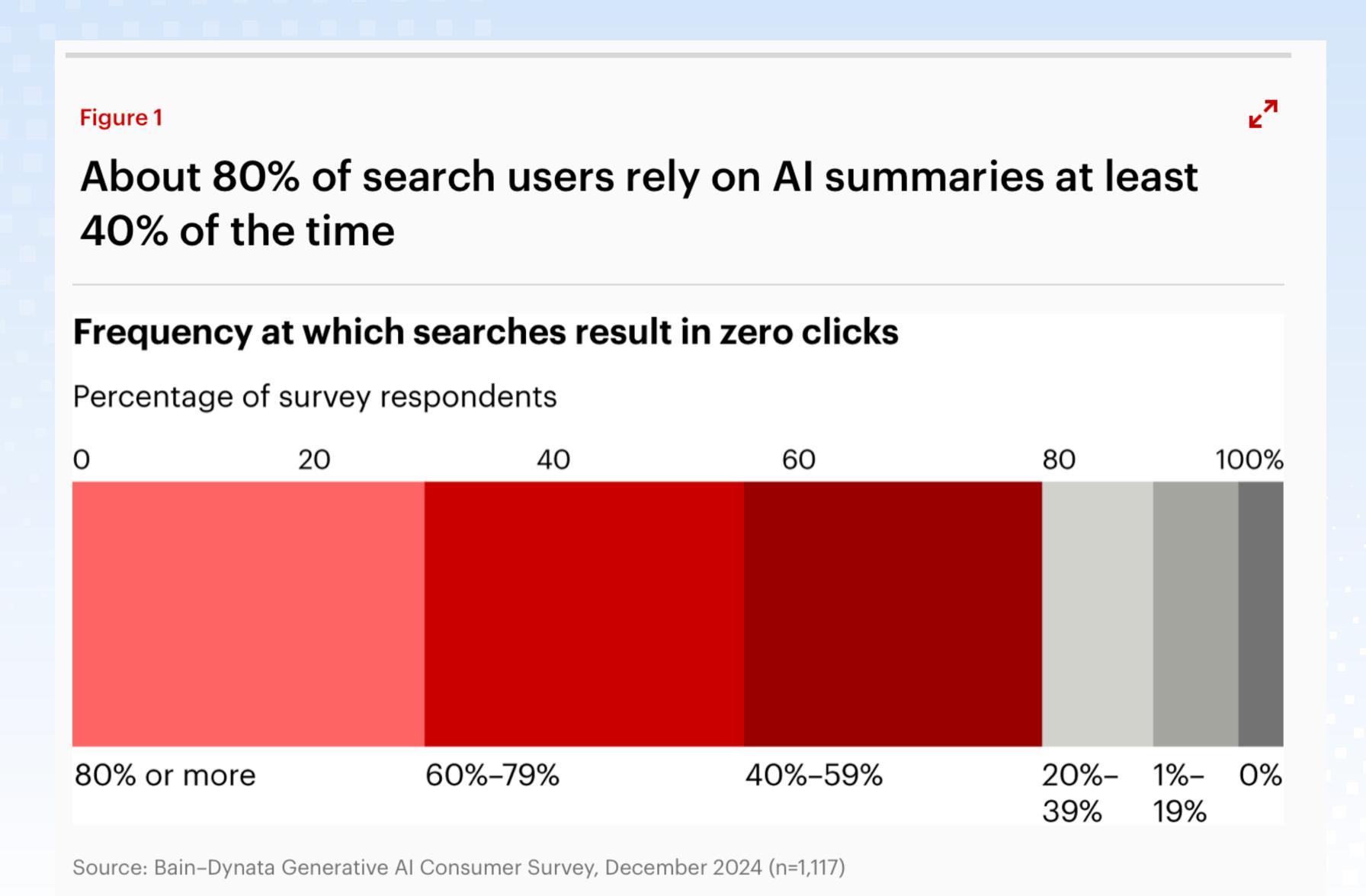
Google Business Profile













WHAT'S IT MEAN FOR HOW HOMEOWNERS FIND CONTRACTORS



Benefits of switching to a heat pump Is a heat pump better than a furnace? Educational, Exploratory, Pros and cons of home electrification Top of Funnel **Broad Awareness** How can I reduce my home's carbon footprint? How much energy does a heat pump use? Are heat pumps good in cold climates? Best heat pump installer near me High Buying Intent, Request heat pump installation quote **Bottom of** Schedule a home electrification audit **Funnel** Transactional, Top-rated heat pump companies in [city] Ready to Act Apply for heat pump rebate [state program name] Financing options for heat pump installation

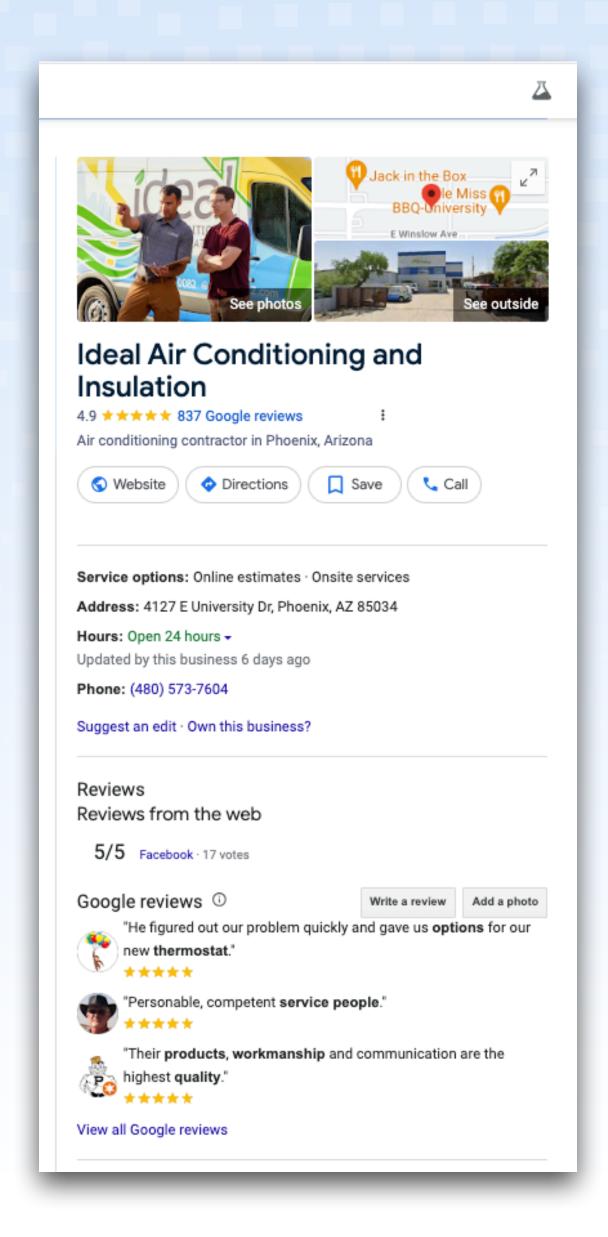
Benefits of switching to a heat pump Is a heat pump better than a furnace? Educational, Exploratory, Pros and cons of home electrification Top of **Broad Awareness** How can I reduce my home's carbon footprint? **Funnel** How much energy does a heat pump use? Are heat pumps good in cold climates? Heat pump vs. gas furnace cost comparison Best type of heat pump for my home Mid *Is it worth installing a heat pump?* Consideration, Comparison, **Funnel** Incentives for heat pumps in [my state/region] Project Research Rebates for home electrification Ductless vs. ducted heat pump What types of contractors do heat pump installation? How long does heat pump installation take? Lower Solution Discovery, Planning, Can I use my existing ducts with a heat pump? Mid Home electrification checklist **Funnel** Readiness Signals What separates a good heat pump contractor from a bad one? What size electrical panel do I need for home electrification? Best heat pump installer near me High Buying Intent, Request heat pump installation quote **Bottom of** Schedule a home electrification audit **Funnel** Transactional, Top-rated heat pump companies in [city] Ready to Act Apply for heat pump rebate [state program name]

Financing options for heat pump installation

NEW OPPORTUNITIES IN YOUR GOOGLE BUSINESS PROFILE



GOOGLE BUSINESS PROFILE—ONLINE DATA FOUNDATION

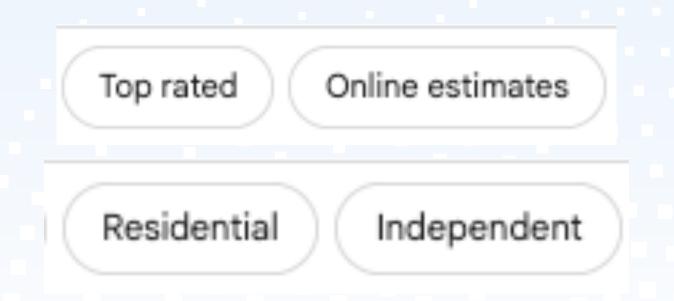


BASICS

- Get categories right
- Keep it active & fresh
- Photos & Video
- Regular Posts
- Reviews & Responses

NEW OPPORTUNITIES

- Topic Refinement Filters (Pills)
- Review Content Shifts
 - Customer Service Quality
 - Workmanship Quality
 - Services Performed

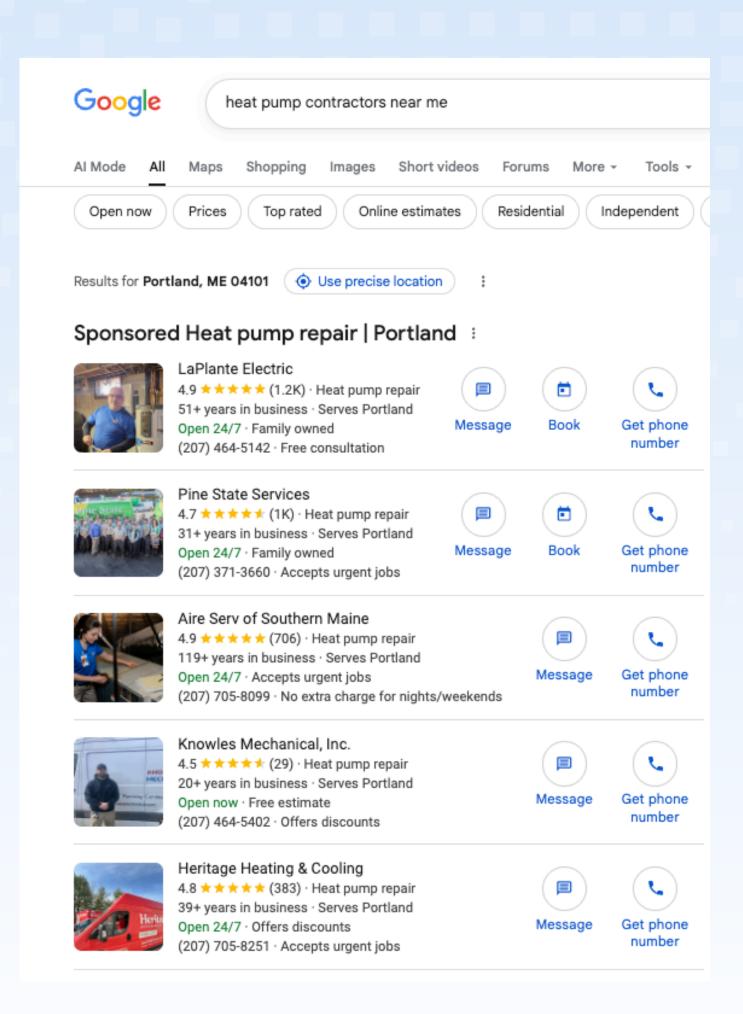




LOCAL SERVICES ADS



LOCAL SERVICES ADS—STILL LIMITED, STILL WORTHWHILE



WHAT HASN'T CHANGED

- Hard to spend budget—limited lead volume
- Ranking Factors: 1. Quality, 2. Responsiveness
- More granular subcategories than GBP

WHAT'S NEW

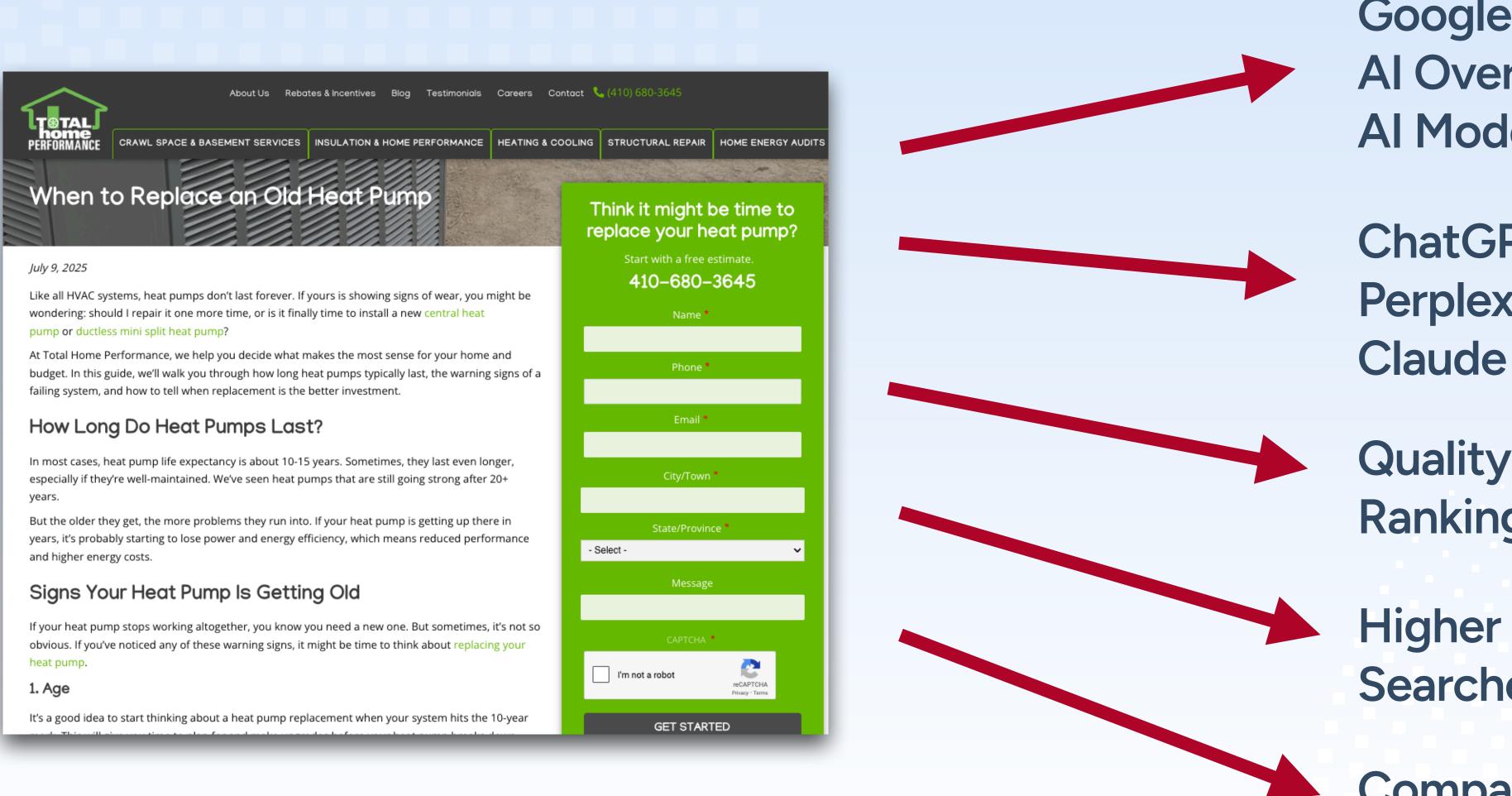
- Google Guarantee -> Google Verified. Guarantee Dead*
- Reviews unified with GBP
- Insulation category slowly rolling out (CA, FL, TX)



WHAT'S IT MEAN FOR WEBSITES?



WEBSITES MATTER EVEN MORE—SEO & GEO



Google **Al Overviews** Al Mode

ChatGPT Perplexity

Quality Proxy for Ranking

Higher in Funnel Searches

Company Story & Differentiation



E-E-A-T in the Real World

Expertise	Experience	Authoritativeness	Trust
Certifications	# of Installs	Citing Experts	BPI
Trainings	Years in Business	Department of Energy	Other Trust Symbols
Credentials	Awards	Building Science Detail	Energy Star
Case Studies	Staff Bios	Using Diagnostics (Audit)	Industry Associations
Emphasis on Building Science	Longevity of Team		Local Involvement
Science			Review Depth & Quantity



END

